



Republic of the Philippines
Department of Labor and Employment
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in

HOUSEKEEPING

is awarded to

TRACY MAY B. LLAGAS

for having completed the competency requirements under the Philippine TVET Qualification and Certification System in the following units of competency:

Unit Code	Unit Title	Unit Code	Unit Title
500311105	Participate in Workplace Communication	TRS512307	Provide Housekeeping Services to Guest
500311106	Work in a Team Environment	TRS512308	Prepare Rooms for Guests
500311107	Practice Career Professionalism	TRS512309	Clean Premises
500311108	Practice Occupational Health and Safety Procedures	TRS512310	Provide Valet/B
TRS311201	Develop and Update Industry Knowledge	TRS512311	Butler Service
TRS311202	Observe Workplace Hygiene Procedures		Laundry Linen and Guest Clothes
TRS311203	Perform Computer Operations		
TRS311204	Perform Workplace and Safety Practices		
TRS311205	Provide Effective Customer Service		

Signature of the certificate holder
Certificate No. **12050302013875**

Issued on : **October 01, 2012**
Valid until: **October 01, 2017**



CLN-NQ- 3200369

SEC. EMMANUEL JOEL J. VILLANUEVA

Director General

