



Republic of the Philippines  
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

## NATIONAL CERTIFICATE II

in

### HOUSEKEEPING

is awarded to

**GLENN A. VERGARA**

*for having completed the competency requirements under the Philippine  
TVET Competency Assessment and Certification System in the following  
units of competency:*

*( in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals )*

#### UNIT CODE BASIC COMPETENCIES

500311105 Participate in workplace communication  
500311106 Work in team environment  
500311107 Practice career professionalism  
500311108 Practice occupational health and safety procedures

#### UNIT CODE COMMON COMPETENCIES

TRS 311201 Develop and update industry knowledge  
TRS 311202 Observe workplace hygiene procedures  
TRS 311203 Perform computer operations  
TRS 311204 Perform workplace safety practices  
TRS 311205 Provide Effective customer Service

#### UNIT CODE CORE COMPETENCIES

TRS5123111 Provide Housekeeping Services to Guest  
TRS5123112 Clean and Prepare Rooms for Incoming Guest  
TRS5123113 Provide Valet/Butler Service  
TRS5123114 Laundry Linen and Guest Clothes  
TRS5123115 Clean Public Areas, Facilities and Equipment  
TRS5123122 Deal with/Handle Intoxicated Guests

Signature of the certificate holder

Certificate No. **18130502046288**

ULI: **VGA-94-057-13087-001**

Issued on : **July 11, 2018**

Valid until: **July 10, 2023**



  
**GUILING A. MAMONDIONG**  
Director General



CLN-NQ- 3165060