



Republic of the Philippines  
**TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY**

## **NATIONAL CERTIFICATE II**

*in*

### **HOUSEKEEPING**

*is hereby awarded to*

**JESSICA L. FELONIA**

*for having completed the competency requirements under the Philippine TVET  
Competency Assessment and Certification System in the following units of competency:*

*(in compliance with ASEAN Mutual Recognition Arrangement on Tourism Professionals)*

Unit Code Unit Title

**BASIC COMPETENCIES**

500311105 Participate in workplace communication  
500311106 Work in team environment  
500311107 Practice career professionalism  
500311108 Practice occupational health and safety procedures

Unit Code Unit Title

**COMMON COMPETENCIES**

TRS311201 Develop and update industry knowledge  
TRS311202 Observe workplace hygiene procedures  
TRS311203 Perform computer operations  
TRS311204 Perform workplace and safety practices  
TRS311205 Provide effective customer service

Unit Code Unit Title

**CORE COMPETENCIES**

TRS5123111 Provide housekeeping services to guests  
TRS5123112 Clean and prepare rooms for incoming guests  
TRS5123113 Provide valet/butler service  
TRS5123114 Laundry linen and guest clothes  
TRS5123115 Clean public areas, facilities and equipment  
TRS5123120 Deal with/Handle intoxicated guests



*Spring*

Certificate No: **22131102013950**

**ULI-FJL-91-530-05062-001**

*[Signature]*

**DANILO P. CRUZ**  
TESDA DIRECTOR GENERAL

Issued on: **December 12, 2022**

Valid until: **December 11, 2027**



This certificate is system  
generated through T2MIS