



Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in

HOUSEKEEPING

is awarded to

JOVELYN B. BANJAO

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

UNIT CODE

500311105
500311106
500311107
500311108

BASIC COMPETENCIES

Participate in workplace communication
Work in a team environment
Practice career professionalism
Practice occupational health and safety procedures

UNIT CODE

TRG311201
TRS311202
TRS311203
TRS311204
TRS311205

COMMON COMPETENCIES

Develop and update industry knowledge
Observe workplace hygiene procedures
Perform computer operations
Perform workplace and safety practices
Provide effective customer service

UNIT CODE

TRSS123111
TRSS123112
TRSS123113
TRSS123114
TRSS123115
TRSS123122

CORE COMPETENCIES

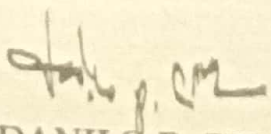
Provide Housekeeping Services to Guest
Clean and prepare rooms for incoming guest
Provide valet/butler service
Laundry linen and guest clothes
Clean public areas, facilities and equipment
Deal with/handle intoxicated guests

Signature of the certificate holder
Certificate No. 23043402005674
ULI: BJB-85-770-06019-001

Issued on : February 8, 2023
Valid until: February 7, 2028



CLN-NQ- 6604416


DANILO P. CRUZ
Director General



JOVELYN B. BANJAO