



Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in

HOUSEKEEPING

is awarded to

KIMBERLY N. OCO

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(In compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

Unit Code Unit Title
BASIC COMPETENCIES
500311105 Participate in workplace communication
500311106 Work in team environment
500311107 Practice career professionalism
500311108 Practice occupational health and safety procedures

Unit Code Unit Title
COMMON COMPETENCIES
TRS311201 Develop and update industry knowledge
TRS311202 Observe workplace hygiene procedures
TRS311203 Perform computer operations
TRS311204 Perform workplace and safety practices
TRS311205 Provide effective customer service

Unit Code Unit Title
CORE COMPETENCIES
TRSS123111 Provide housekeeping service to guest
TRSS123112 Clean and prepare rooms for incoming guests
TRSS123113 Provide valet/butler service
TRSS123114 Laundry linen and guest clothes
TRSS123115 Clean public areas, facilities and equipment
TRSS123122 Deal with/Handle intoxicated guests

Signature of the certificate holder
Certificate No. **19051702016562**
ULI: **OKN-99-909-05017-001**

Issued on : **December 01, 2019**
Valid until: **November 30, 2024**



CLN-NQ- 6062433

SEC. ISIDRO S. LAPEÑA, PhD., CSEE

Director General



OCO, KIMBERLY N.