Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in

HOUSEKEEPING

is awarded to

SIMON MAR NOVO ANDREW Q. BAYLON

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

Code No.	Basic Competencies
500311105	Participate in workplace communication
500311106	Work in team environment
500311107	Practice career professionalism
500311108	Practice occupational health and safety procedures

Code No.	Core Competencies
TRS5123111	Provide housekeeping services to guests
TRS5123112	Clean and prepare rooms for incoming guests
TRS5123113	Provide valet/butler service
TRS5123114	Laundry linen and guest clothes
TRS5123115	Clean public areas, facilities & equipment
TRS5123122	Deal with/handle intoxicated guests

Code No.	Common Competencies
TRS311201	Develop and update industry knowledge
TRS311202	Observe workplace hygiene procedures
TRS311203	Perform computer operations
TRS311204	Perform workplace and safety practices
TRS311205	Provide effective customer service

Signature of the certificate holder
Certificate No. **19037102001905**
ULI: BSQ-97-420-03071-001

Issued on : **April 05, 2019**
Valid until: **April 04, 2024**

SEC. ISIDRO S. LAPEÑA, PhD., CSEE
Director General

CLN-NQ- 6124234