



Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in

HOUSEKEEPING

is awarded to

IVEN HENRY V. TAN

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(In compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

Unit Code

500311105
500311106
500311107
500311108
TRS311201
TRS311202
TRS311203
TRS311204
TRS311205
TRS5123111
TRS5123112
TRS5123113
TRS5123114
TRS5123115
TRS5123122

Unit Title

Participate in workplace communication
Work in team environment
Practice career professionalism
Practice occupational health and safety procedures
Develop and update industry knowledge
Observe workplace hygiene procedures
Perform computer operations
Perform workplace and safety practices
Provide effective customer service
Provide Housekeeping Services to Guest
Clean and Prepare Rooms for Incoming Guest
Provide Valet/Butler Service
Laundry Linen and Guest Clothes
Clean Public Areas, Facilities and Equipment
Deal with/handle Intoxicated Guests

Signature of the certificate holder

Certificate No. **19030802007532**

ULI : TIV-92-384-03008-001

Issued on : **August 26, 2019**

Valid until: **August 25, 2024**



SEC. ISIDRO S. LAPENA, PhD., CSEE

Director General



CLN-NQ- 4231720