## NATIONAL CERTIFICATE II

in

## HOUSEKEEPING

is awarded to

## EDUARDO S. PACALA

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

CODE NO.	BASIC COMPETENCIES	CODE NO.	CORE COMPETENCIES
500311105	Participate in workplace communication	TRS5123111	Provide Housekeeping Services to Guest
500311106	Work in team environment	TRS5123112	Clean & Prepare Rooms for Incoming Guest
500311107	Practice career professionalism	TRS5123113	Provide Valet/Butler Service
500311108	Practice occupational health and safety procedures	TRS5123114	Laundry Linen and Guest Clothes
		TRS5123115	Clean Public Areas, Facilities & Equipment
CODE NO.	COMMON COMPETENCIES	TRS5123122	Deal with/Handle Intoxicated Guests
TRS311201	Develop and update industry knowledge		
TRS311202	Observe workplace hygiene procedures		
TRS311203	Perform computer operations		

Signature of the certificate holder
Certificate No. 18130802024857

TRS311204 TRS311205

ULI:PES-85-020-13088-001

Perform workplace and safety practices

Provide effective customer service

Issued on: Valid until:

July 24, 2018 July 23, 2023





