Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in

HOUSEKEEPING

is awarded to

HESED KEIRONE T. MILAMBILING

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

Unit Code	Unit Title
500311105	Participate in workplace communication
500311106	Work in team environment
500311107	Practice career professionalism
500311108	Practice occupational health and safety procedures
TRS 311201	Develop and update industry knowledge
TRS 311202	Observe workplace hygiene procedures
TRS 311203	Perform computer operations
TRS 311204	Perform workplace and safety practices
TRS 311205	Provide effective customer service
TRS 5123111	Provide housekeeping services to guests
TRS 5123112	Clean and prepare rooms for incoming guests
TRS 5123113	Provide valet/butler service
TRS 5123114	Laundry linen and guests clothes
TRS 5123115	Clean public areas, facilities and equipment
TRS 5123122	Deal with/handle intoxicated guests

Signature of the certificate holder
Certificate No. **16130602091145**

Issued on : **April 28, 2016**
Valid until: **April 27, 2021**

SECRETARY IRENE M. ISAAC
Director General

CLN-NQ-2732200