



Republic of the Philippines  
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

# NATIONAL CERTIFICATE II

in

## HOUSEKEEPING

is awarded to

**MAY B. GARBO**

*for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:*

*(in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)*

Unit Code	Unit Title
<b>BASIC COMPETENCIES</b>	
500311105	Participate in workplace communication
500311106	Work in team environment
500311107	Practice career professionalism
500311108	Practice occupational health and safety procedures

Unit Code	Unit Title
<b>COMMON COMPETENCIES</b>	
TRS311201	Develop and update industry knowledge
TRS311202	Observe workplace hygiene procedures
TRS311203	Perform computer operations
TRS311204	Perform workplace and safety practices
TRS311205	Provide effective customer service

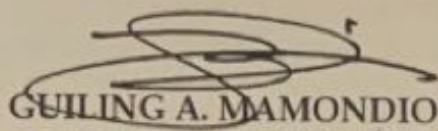
Unit Code	Unit Title
<b>CORE COMPETENCIES</b>	
TRS5123111	Provide Housekeeping Services to Guest
TRS5123112	Clean & Prepare Rooms for Incoming Guest
TRS5123113	Provide Valet/Butler Service
TRS5123114	Laundry Linen and Guest Clothes
TRS5123115	Clean Public Areas, Facilities & Equipment
TRS5123122	Deal with/Handle Intoxicated Guests

Signature of the certificate holder  
Certificate No. **18015502030909**  
ULI: **GMB-90-838-01055-001**

Issued on : **June 28, 2018**  
Valid until: **June 27, 2023**



CLN-NQ-3017357

  
**GUILING A. MAMONDIONG**  
Director General

