



Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE

II

in

HOUSEKEEPING

is awarded to

NESTLIE JOY G. SINLAO

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

Unit Code Unit Title

BASIC COMPETENCIES

500311105	Participate in workplace communication
500311106	Work in a team environment
500311107	Practice Career Professionalism
500311108	Practice Occupational Health and Safety Procedures

Unit Code Unit Title

COMMON COMPETENCIES

TRS311201	Develop and Update Industry Knowledge
TRS311202	Observe Workplace Hygiene Procedures
TRS311203	Perform Computer Operations
TRS311204	Perform Workplace and Safety Practices
TRS311205	Provide Effective Customer Service

Unit Code Unit Title

CORE COMPETENCIES

TRS5123111	Provide Housekeeping Services to Guest
TRS5123112	Clean and Prepare Rooms for Incoming Guest
TRS5123113	Provide Valet/Butler Service
TRS5123114	Laundry Linen and Guest Clothes
TRS5123115	Clean Public Areas, Facilities and Equipment
TRS5123122	Deal with/Handle Intoxicated Guests

Signature of the certificate holder

Certificate No. **18042102003151**

ULI: SNG-98-523-04021-001

Issued on : **January 29, 2018**

Valid until: **January 28, 2023**



CLN-NQ-3014573

GUILING "GENE" A. MAMONDIONG
Director General

