

## NATIONAL CERTIFICATE

in

## HOUSEKEEPING

is awarded to

## KAREN S. HALOG

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

	(in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)				
	Unit Code	Unit Title	Unit Code	Unit Title	
BASIC COMPETENCIES /		CORE COMPETENCIES			
	500311105	Participate in Workplace Communication	TRS5123111	Provide Housekeeping Services to Guests	
	500311106	Work in Team Environment	TRS5123112	Clean and Prepare Rooms for Incoming Guests	
	500311107	Practice Career Professionalism	TRS5123113	Provide Valet/Butler Service	
	500311108	Practice Occupational Health and Safety Procedures	TRS5123114	Laundry Linen and Guest Clothes	
			TRS5123115	Clean Public Areas, Facilities and Equipment	
	COMMON COMPETENCIES		TRS5123122	Deal with/Handle Intoxicated Guests	
	EMPORTION				

TRS311201 Develop and Update Industry Knowledge TRS311202 Observe Workplace Hygiene Procedures TRS311203 Perform Computer Operations TRS311204 Perform Workplace and Safety Practices TRS311205 Provide Effective Customer Service

Issued on : March 11, 2019 Valid until: March 10, 2024

Certificate No.19130302015280

ULI: HKS-88-862-13075-001

SEC. ISIDKO'S. LAPEÑA, PhD., CSEE

Director General





KAREN S. HALOG



CLN-NQ-3916506