



Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in

HOUSEKEEPING

is awarded to

MARY GRACE E. GONZALES

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

Unit Code	Unit Title	Unit Code	Unit Title
	Basic Units of Competency		Core Units of Competency
500311105	Participate in workplace communication	TRS5123111	Provide housekeeping services to guests
500311106	Work in team environment	TRS5123112	Clean and Prepare rooms for incoming guests
500311107	Practice career professionalism	TRS5123113	Provide Valet/butler service
500311108	Practice occupational health and safety procedures	TRS5123114	Laundry linen and guest clothes
	Common Units of Competency	TRS5123115	Clean public areas, facilities and equipment
TRS311201	Develop and update industry knowledge	TRS5123122	Deal with/Handle intoxicated guests
TRS311202	Observe workplace hygiene procedures		
TRS311203	Perform computer operations		
TRS311204	Perform workplace and safety practices		
TRS311205	Provide effective customer service		

Signature of the certificate holder
Certificate No. **19130102009421**
ULI : GME-93-745-13074-001

Issued on : **July 10, 2019**
Valid until: **July 9, 2024**



CLN-NQ- 4326956

SEC. ISIDRO S. LAPEÑA, PhD., CSEE
Director General



MARY GRACE E. GONZALES