

NATIONAL CERTIFICATE II

in

HOUSEKEEPING

is awarded to

MARY ELAINE A. CEDRO

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(In compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

	CODE NO.	BASIC COMPETENCIES	CODE NO.	CORE COMPETENCIES
	500311105	Participate in workplace communication	TRS5123111	Provide Housekeeping Services to Guest
	500311106	Work in team environment	TRS5123112	Clean & Prepare Rooms for Incoming Guest
	500311107	Practice career professionalism	TRS5123113	Provide Valet/Butler Service
	500311108	Practice occupational health and safety procedure	TRS5123114	Laundry Linen and Guest Clothes
CODE	CODE NO.	COMMON COMPETENCIES	TRS5123115	Clean Public Areas, Facilities & Equipment
	CODE NO.		TRS5123122	Deal with/Handle Intoxicated Guests
	TR\$311201	Develop and update industry knowledge		and an arrang maximum duests
	TRS311202	Observe workplace hydiene procedures		

Signature of the certificate holder Certificate No. 22130202000831 ULI: CMA-96-766-13076-001

Perform computer operations Perform workplace and safety practices Provide effective customer service

TRS311203

TRS311205

Issued on : Valid until:

April 06, 2022 April 05, 2027



SEC. ISIDRO S. LAPEÑA, PhD., CSEE

Director General

Director Gener



MARY ELAINE A. CEDRO

CLN-NQ- 5997543