



Republic of the Philippines  
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

# NATIONAL CERTIFICATE II

in

## FOOD AND BEVERAGE SERVICES

is awarded to

**PAMELA ANDREA S. ARIOLA**

*for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:*

**CODE NO.**

500311105  
500311106  
500311107  
500311108

**BASIC COMPETENCIES**

Participate in workplace communication  
Work in team environment  
Practice career professionalism  
Practice occupational health and safety procedures

**CODE NO.**

TRS311201  
TRS311202  
TRS311203  
TRS311204  
TRS311205

**COMMON COMPETENCIES**

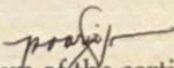
Develop and update industry knowledge  
Observe workplace hygiene procedures  
Perform computer operations  
Perform workplace and safety practices  
Provide effective customer service

**CODE NO.**

TRS512387  
TRS512388  
TRS512389  
TRS512390  
TRS512391  
TRS512392

**CORE COMPETENCIES**

Prepare the dining room/restaurant area for service  
Welcome guests and take food and beverage orders  
Promote food and beverage products  
Provide food and beverage services to guests  
Provide room service  
Receive and handle guest concerns

  
Signature of the certificate holder  
Certificate No. **21037102023516**  
ULI: **APS-89-611-13087-001**

Issued on : **December 20, 2021**  
Valid until: **December 19, 2026**



CLN-NQ- 5680529

  
**SEC. ISIDRO S. LAPENA, PhD., CSEE**

Director General

