

FOOD AND BEVERAGE SERVICES

is awarded to

RENNET MARTIN S. ALLER

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(In compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

| CODE NO. 500311105 500311106 500311107 500311108 | BASIC COMPETENCIES Participate in workplace communication Work in team environment Practice career professionalism Practice occupational health and safety procedures | CODE NO. TR\$512387 TR\$512388 TR\$512389 TR\$512390 TR\$512391 TR\$512392 | CORE COMPETENCIES Prepare the dining room/restaurant area for service Welcome guests and take food and beverage orders Promote food and beverage products Provide food and beverage services to guests Provide room service Receive and handle guest concerns |
|--|---|--|--|
| CODE NO. | COMMON COMPETENCIES | | |
| TRS311201 | Develop and update industry knowledge | | |
| TRS311202 | Observe workplace hygiene procedures | | |
| TRS311203 | Perform computer operations | | |
| TRS311204 | Perform workplace and safety practices | | |

Signature of the certificate holder faible Certificate No. 19061902004168 ULI:ARS-96-349-06019-001

Provide effective customer service

Issued on :August 13, 2019 Valid until August 12, 2024



ENA, PhD., CSEE

Director General



CLN-NQ-4284693