



Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE II

in

FOOD AND BEVERAGE SERVICES

is awarded to

HYNELL JANE A. ROSALES

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

Unit Code	Unit Title
BASIC COMPETENCIES	
500311105	Participate in workplace communication
500311106	Work in team environment
500311107	Practice career professionalism
500311108	Practice occupational health and safety procedures
COMMON COMPETENCIES	
TRS311201	Develop and update industry knowledge
TRS311202	Observe workplace hygiene procedures
TRS311203	Perform computer operations
TRS311204	Perform workplace and safety practices
TRS311205	Provide effective customer service

Unit Code	Unit Title
CORE COMPETENCIES	
TRS512387	Prepare the dining room/restaurant area for service
TRS512388	Welcome guests and take food and beverage orders
TRS512389	Promote food and beverage products
TRS512390	Provide food and beverage services to guests
TRS512391	Provide room service
TRS512392	Receive and handle guest concerns

Signature of the certificate holder
Certificate No. **22031402203942**
ULI : RHA-95-602-13076-001

Issued on : **March 29, 2022**
Valid until: **March 28, 2027**



SEC. ISIDRO S. LAPENA, PhD., CSEE
Director General



CLN-NQ- 5975435