

## NATIONAL CERTIFICATE II

in

## FOOD AND BEVERAGE SERVICES

is awarded to

## NICK MICHAEL O. LABAY

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

Unit Code	BASIC COMPETENCIES	Unit Code	CORE COMPETENCIES
500311105 500311106	Participate in workplace communication Work in a team environment	TRS512387 TRS512388	Prepare the dining room / restaurant area for service Welcome guests and take food and beverage orders
500311107	Practice career professionalism	TRS512389	Promote food and beverage products
500311108	Practice occupational health and safety procedures	TRS512390 TRS512391	Provide food and beverage services to guests Provide room service
Unit Code	COMMON COMPETENCIES	TRS512392	Receive and handle guest concerns
TRS311201 TRS311202	Develop and update industry knowledge Observe workplace hygiene procedures		Section of the second

Signature of the certificate holder Certificate No. 21045602001535 ULI: LNO-94-125-04056-001

Perform computer operations
Perform workplace and safety practices

Provide effective customer service

TRS311203

TRS311204 TRS311205

> Issued on : February 14, 2021 Valid until: February 13, 2026

SEC. ISIDRO S. LAPEÑA, Phd., CSEE

Director General

CLN-NQ- 5528319



NICK MICHAEL O. LABAY