



Republic of the Philippines
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

NATIONAL CERTIFICATE

II

in
FOOD AND BEVERAGE SERVICES

is awarded to

KAMILLE V. DILIDILI

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

Unit Code Unit Title

BASIC COMPETENCIES

500311105 Participate in workplace communication
500311106 Work in a team environment
500311107 Practice Career Professionalism
500311108 Practice Occupational Health and Safety Procedures

Unit Code Unit Title

COMMON COMPETENCIES

TRS311201 Develop and Update Industry Knowledge
TRS311202 Observe Workplace Hygiene Procedures
TRS311203 Perform Computer Operations
TRS311204 Perform Workplace and Safety Practices
TRS311205 Provide Effective Customer Service

Unit Code Unit Title

CORE COMPETENCIES

TRS512387 Prepare the dining room/restaurant area for service
TRS512388 Welcome guests and take food and beverage orders
TRS512389 Promote food and beverage products
TRS512390 Provide food and beverage services to guests
TRS512391 Provide room service
TRS512392 Receive and handle guest concerns

Signature of the certificate holder

Certificate No **19042102014402**

ULI: DKV-94-944-01055-001

Issued on :

May 17, 2019

Valid until:

May 16, 2024



CLN-NQ-4287166

SEC. ISIDRO S. LAPENA, PhD., CSEE

Director General



DILIDILI, KAMILLE V.