



Republic of the Philippines  
TECHNICAL EDUCATION AND SKILLS DEVELOPMENT AUTHORITY

# NATIONAL CERTIFICATE II

in

## FOOD AND BEVERAGE SERVICES

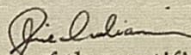
is awarded to

**SHIELA MARIE S. CULIANAN**

*for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:*

*(In compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)*

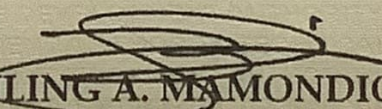
Unit Code	Unit Title	Unit Code	Unit Title
500311105	Participate in Workplace Communication	TRS512387	Prepare the Dining Room/Restaurant Area for Service
500311106	Work in Team Environment	TRS512388	Welcome Guests and Take Food and Beverage Orders
500311107	Practice Career Professionalism	TRS512389	Promote Food and Beverage Products
500311108	Practice Occupational Health and Safety Procedures	TRS512390	Provide Food and Beverage Services to Guests
TRS311201	Develop and update industry knowledge	TRS512391	Provide Room Service
TRS311202	Observe workplace hygiene procedures	TRS512392	Receive and Handle Guest Concerns
TRS311203	Perform computer operations		
TRS311204	Perform workplace and safety practices		
TRS311205	Provide effective customer service		

  
Signature of the certificate holder  
Certificate No. **18034902019139**  
ULI: **CSS-88-781-03014-001**

Issued on : **July 05, 2018**  
Valid until: **July 04, 2023**



CLN-NQ- 3464059

  
**GUILING A. MAMONDIONG**  
Director General

