

NATIONAL CERTIFICATE II

FOOD AND BEVERAGE SERVICES

is awarded to

PRECIOUS F. LEE

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals

BASIC COMPETENCIES

500311105 Participate in Workplace Communication 500311106 Work in a Team Environment 500311107 Practice Career Professionalism 500311108 Practice Occupational Health and Safety Procedures

COMMON COMPETENCIES

TRS311201	Develop and Update Industry Knowledge
TRS311202	Observe Workplace Hygiene Procedures
TRS311203	Perform Computer Operations
TRS311204	Perform Workplace and Safety Practices
TRS311205	Provide Effective Customer Services

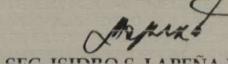
CORE COMPETENCIES

TRS512387	Prepare the Dining Room/Restaurant Area for Service
TRS512366	Welcome Guests and Take Food and Beverage Orders
TRS512389	Promote Food and Beverage Products
TRS512390	Provide Food and Beverage Services to Guests
TRS512391	Provide Room Service
TRS512392	Receive and Handle Guest Concerns

Signature of the certificate hold Certificate No.

September 30, 2021 Valid until: September 29, 2026

LPF-95-863-06030-001



- SEC. ISIDRO S. LAPEÑA Ph. D., CSEE

Director General

CLN-NQ- 5770102

