

NATIONAL CERTIFICATE II

FOOD AND BEVERAGE SERVICES

is awarded to

JHED RENZ C. ABARINTOS

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(in compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

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Unit Code 500311105 500311106 500311107 500311108	BASIC COMPETENCIES Participate in workplace communication Work in a team environment Practice career professionalism Practice occupational health and safety procedures	Unit Code TRS311201 TRS311202 TRS311203 TRS311204	COMMON COMPETENCIES Develop and update industry knowledge Observe workplace hygiene procedures Perform computer operations Perform workplace and safety practices
Unit Code	CORE COMPETENCIES	TRS311205	Provide effective customer service
TRS512387	Prepare the dining room/restaurant area for service		
TRS512388	Welcome guests and take food and beverage orders		
TRS512389	Promote food and beverage products		
TRS512390	Provide food and beverage services to guests	113-	
TRS512391	Provide room service		

Certificate No. 17041002024042

Receive and handle guest concerns

Issued on: Valid until:

October 3, 2017 October 2, 2022

AJC-94-162-04010-001



TRS512392



CLN-NQ-2194084

