

NATIONAL CERTIFICATE II

in

FOOD AND BEVERAGE SERVICES

is awarded to

ALDWIN A. VILLAMENA

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

Unit Code	BASIC COMPETENCIES	Unit Code	CORE COMPETENCIES
500311105	Participate in workplace communication	TRS512387	Prepare the dining room / restaurant area for service
500311106	Work in a team environment	TRS512388	Welcome guests and take food and beverage orders
500311107	Practice career professionalism	TRS512389	Promote food and beverage products
500311108	Practice occupational health and safety procedures	TRS512390	Provide food and beverage services to guests
		TRS512391	Provide room service
Unit Code	COMMON COMPETENCIES	TRS512392	Receive and handle guest concerns
TRS311201	Develop and update industry knowledge		0
TRS311202	Observe workplace hygiene procedures		
TRS311203	Perform computer operations		
TRS311204	Perform workplace and safety practices		

Signature of the certificate holder Certificate No. 18045602032780

ULI:VAA-90-150-04056-001

TRS311205 Provide effective customer service

Issued on: December 21, 2018

Valid until: December 20, 2023



SEC. ISIDRO LAPENA, PhD., CSEE

Director General any



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