NATIONAL CERTIFICATE II

FOOD AND BEVERAGE SERVICES

is awarded to

JERBY M. CABANGIS

for having completed the competency requirements under the Philippine TVET Competency Assessment and Certification System in the following units of competency:

(In compliance with the ASEAN Mutual Recognition Arrangement on Tourism Professionals)

Unit Code Core Units of Competency Basic Units of Competency Unit Code Participate in Workplace Communication 500311105 TRS512387 Prepare the dining room/restaurant area for service 500311106 Work in Team Environment TRS512388 Welcome guests and take food and beverage orders 500311107 Practice Career Professionalism TRS512389 Promote food and beverage products 500311108 Practice Occupational Health and Safety Procedures TRS512390 Provide food and beverage services to guests TRS512391 Provide room service

Unit Code **Common Units of Competency** TRS512392 Receive and handle guest concerns TRS311201 Develop and Update Industry Knowledge TRS311202 Observe Workplace Hygiene Procedures TRS311203 Perform Computer Operations TRS311204 Perform Workplace and Safety Practices TRS311205 Provide Effective Customer Service

Signature of the certificate holder Certificate No.

18130602056622 ULI:CJM-90-326-13074-001





April 24, 2018

April 23, 2023

Issued on:

Valid until:

